



**Delcan News**  
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### **Delcan completes performance audit of congestion in Seattle metropolitan area**

On behalf of the Washington State Auditor, Delcan recently completed a performance audit of traffic congestion management in the Seattle metropolitan area. The audit team included Portland, OR-based Talbot, Korvola & Warwick (TKW) and PlanB Consultancy. Delcan provided transportation expertise covering operations, construction, pricing, planning, and policy. The six-month assignment provides a comprehensive assessment of how the Washington State Department of Transportation (WSDOT) manages congestion in the Puget Sound region.

The analysis developed 22 recommendations that addressed a wide range of issues, including strategic planning, regional governance, performance-driven objectives, project prioritization, capacity enhancements, operations, demand management, congestion pricing, incident response, and private finance. While most recommendations are for WSDOT, some are for other entities such as the Washington State Legislature. The audit concluded that near-term actions could reduce traffic delays by 15% to 20%, saving the average commuter approximately ten hours of travel time each year.

The audit report can be downloaded at:

<http://www.sao.wa.gov/reports/auditreports/auditreportfiles/ar1000006.pdf>

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